UMBRELLA & CIS | FOR RECRUITMENT AGENCIES

Your reputation. Their payday. Our responsibility.

You make the placement. We help your workers feel informed, supported and looked after from the start.



27 years of industry experience.
Supporting agencies and their workers.

Let's talk about your agency

0330 333 4240

FCSA Umbrella Accredited Member

FCSA Self-Employed / CIS Accredited Member

FCSA | Diligence Hub

SafeRec Audited at Source in Real-Time Certified

FCSA accredited for Umbrella and CIS.
Connected to FCSA's Diligence Hub, with real-time verification of Umbrella PAYE and CIS payments through veriPAYE.
SafeRec certified, with real-time auditing of Umbrella PAYE payslips and CIS statements.

A PRACTICAL PARTNERSHIP

A payment partner your team can work with.

With 27 years of industry experience, NWM understands the pressures on recruitment agencies and their workers. We agree clear routes for referrals, registration updates and payment queries, so your consultants know what happens next.

Umbrella

PAYE employment for workers using our Umbrella service. Personalised illustrations explain the assignment rate, employment costs, NWM's margin, holiday-pay treatment and employee deductions.

CIS

A service for eligible self-employed construction subcontractors. We check the working arrangements and carry out HMRC verification before explaining the deductions and payment process.

Confidence starts with evidence.

FCSA accreditation

FCSA accredited for Umbrella and CIS. Ask for current evidence covering the service you will use.

Diligence Hub verification

Our Umbrella PAYE and CIS payrolls are connected to FCSA's Diligence Hub for real-time verification through veriPAYE.

SafeRec certification

SafeRec certified, with real-time auditing of Umbrella PAYE payslips and CIS statements.

Ask us for the accreditation evidence, audit information and supplier details you need to review NWM.

For umbrella payments from 6 April 2026, the agency contracting with the end client (or the end client where no agency is involved) is responsible for ensuring PAYE is operated correctly. HMRC can recover underpayments from them. Accreditations support due diligence; they do not remove these responsibilities.

FCSA member directory | Diligence Hub verification | About SafeRec | HMRC guidance

THE PEOPLE BEHIND YOUR PLACEMENTS

Good service. Beyond the payslip.

The worker experience reflects on your agency. We help people understand their pay, find the information they need and know where to turn with a question.

A clear start.

Personalised pay illustrations explain the figures and deductions. The personal portal keeps payment information close by.

Hello, Thursday.

Thursday is our regular weekly payday. We confirm the deadlines and payment arrangements for each assignment.

We keep in touch.

A courtesy call after the first paid week, then every four weeks while they use NWM. Help is available between calls.

NWM MY REWARDS

More to look forward to.



Eligible active Umbrella employees and CIS subcontractors paid through NWM can earn points through qualifying payments, loyalty milestones, referrals and selected promotions, to use towards available rewards such as meals out, team shirts, music and family experiences.

Access is through their existing personal portal. The My Rewards Wishlist helps us understand what each person would enjoy.

Eligibility, qualifying activity, reward availability and programme terms apply.
My Rewards terms: Log in or request a copy.

LET'S GET TO KNOW YOUR AGENCY

Let's talk about your contractors.

Whether you are reviewing your preferred supplier list or have a new assignment to discuss, start with a conversation.

01 Tell us what matters to your team.

Your sectors, the workers you support, expected start dates and what you need from a payment partner.

02 See the detail before you decide.

We can talk through our services, personalised pay illustrations, costs and the evidence for your supplier checks.

03 Agree how we work together.

Referral arrangements, registration updates, payment cut-offs and a clear route for questions and escalations.

Ask us about working together.

Email our team

Call 0330 333 4240

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nwm.uk.com